

Game Play Recall Information Form

Complete this form in the following circumstances:

1. To support a Patron Dispute Form as required.
2. To support a Suspected Malfunction of a Gaming Machine Form.
3. To assist in the verification of a large win
4. When requested by the VCGLR.

Complete a Game Play Recall Information Form for every game recall you are required to perform.

Venue Name: Date: Time: am/pm

10 Digit VCGLR ID #: Floor Position #:

Reason for completing form:

Patron Dispute Suspected Malfunction of a Gaming Machine Large Win Other

If Other, indicate reason:

Record any fixed or scrolling messages appearing on the EGM screen (e.g. door closed, logic seal broken, etc.):

Jackpot details (if applicable):

Jackpot Type:	<input type="text"/>	Amount Won:	<input type="text"/>
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Details of game:

Current screen meters:

Credits:	<input type="text"/>	Bet:	<input type="text"/>	Won:	<input type="text"/>
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Identify game type: Bought Game Gamble Feature Game Jackpot

Game played # (e.g. Last, 2nd last, 3rd last, etc.): Feature game #:

	Reel Numbers					
	1	2	3	4	5	6
Describe the symbols as they appear on the screen for each game being reviewed. On relevant EGMs you can obtain this information by printing out all relevant game play history, audit and cash ticket history information. Alternatively, you can take a digital photographic image of the game play screen and print this out. If either of these methods is used write 'REFER ATTACHED PRINT' diagonally across this screen grid and attach the print/s to this form.	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Number of lines played? Number of credits bet?

EGM Game Play History Ticket printed & attached / Screen image photographed, printed & attached?: Yes No